

Wireless Apple Carplay cannot be started

Topic number	LI82.70-P-075186
Version	1
Function group	82.70 - Telephone, Voice-control-system(VCS)
Date	8/18/22
Validity	Model Series 206, 223, 232, and 297
Reason for change	

Complaint

Customer states that wireless Apple Carplay does not initiate at start-up. The MBUX Display states "Apple Carplay could not be started. Your device has been connected as a bluetooth phone"

Cause

Current MBUX Multimedia System (A26/17) software

Remedy

Updated MBUX Multimedia System (A26/17) software will be released in Q4 2022

Symptoms				
Communication/information > Communication > Mobile phone > Bluetooth > Bluetooth HeadUnit > Authorizing fault				
Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note